

## Survey questionnaire for students who have completed their undergraduate studies

## Dear students,

this questionnaire, which is part of the Office for Quality Management activities, allows you to express your views on the quality of various aspects of the undergraduate study programme which you have just completed. Your honest responses can bring attention to any shortcomings or difficulties in teaching and thus contribute to improving the quality of teaching. If you feel that you cannot answer some questions or that they are not applicable to your study programme, please choose the "I cannot evaluate" option. Please answer all questions by filling in the circle next to the answer you have chosen (example: lacksquare).

A) INFORMATION ON THE STUDENT AND THE COMPLETED UNDERGRADUATE STUDY PROGRAMME:

1. Th	e undergraduate study program	nme which you l	nave co	mpleted:									
Stud	y programme code:												
• • • • • • • • • • • • • • • • • • • •	0 1 2 3 4 5 6 7	) (8) (9)		Example (	nde 2209).	<b>@①</b>	346	)@7)	89				
	<ul><li>○ ① ② ③ ④ ⑤ ② ⑥ ② ◎</li><li>○ ① ② ③ ④ ⑤ ② ⑥ ② ◎</li><li>Example (code 2209):</li></ul>				)(1)●3)⊕5)6(7)8(9) )(1)●3)⊕5(6(7)8(9)								
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0023456789 0023456789							) () () () () () () () () () () () () ()						
						W U &							
	gher education institution (facul	ity, academy) w	nere yo	ou studied:									
3. Ge	ender: F M		_		_				_	_	_		
			2	2.5	3	3.5	4			.5	5		
4. Yo	ur grade average during studies	<b>:</b> :	0	0	0	0	С	)	(	O	0		
	Ident category: O - not paying	tuition											
5. Sti	udent category: O - not paying O - paying tuit						_						
							0	yes					
6. W	as the study programme you co	mpleted your fi	rst choi	ice (i.e. what	you wanted	to study)		mos	tly ye	es			
							0	no					
	Please use the scale belo	w to evaluate	variou	us aspects o	f your unde	ergradua	ite stu	dy p	rogra	amn	ne:		
	0	2		3	4		(5)						
	completely dissatisfied						con	nplet	ely sa	itisfi	ed		
B) S	TUDENT SERVICES AND GENI	ERAL STUDY C	ONDIT	IONS AT TH	E HIGHER E	DUCATI	ON IN	STIT	UTIC	N:			
B1. P	PERFORMANCE OF ADMINISTRA	ATIVE AND SUPI	PORT S	ERVICES		cc	mpletely				completely	I cannot	
						di	ssatisfied				satisfied	evaluate	
1.	Performance of the institution's	s student admin	istratio	n services			1	2	3	4	5	<u>-</u>	
2.	Performance of your unit's/dep	artment's/insti	tute's a				(1)	2	3	4	(5)	<u>-</u>	
	(secretariat)			dministrative	services			(i)	©	·	©	$\circ$	
3.	Performance of the students' I7	/		dministrative	eservices		0						
	Hanfulmana af tha ICVIII awatawa						1	2	3	4	5	<u>-</u>	
4.	Usefulness of the ISVU system	(IT system for H	Els)	our e-mail acc	count etc.)		1 1	2	3	4	5	<u>-</u>	
5.	Accessibility of ISVU system to	(IT system for H students (numb	Els) er of a	our e-mail acc	count etc.)		1 1	2	<ul><li>3</li><li>3</li></ul>	4	<ul><li>5</li><li>5</li></ul>	<ul><li>⊙</li></ul>	
5. 6.	Accessibility of ISVU system to Usefulness of your study program	(IT system for H students (numb amme's website	Els) er of a	our e-mail acc	count etc.)		1 1 1	<ul><li>2</li><li>2</li><li>2</li></ul>	<ul><li>3</li><li>3</li><li>3</li></ul>	<ul><li>4</li><li>4</li><li>4</li></ul>	<ul><li>5</li><li>5</li><li>5</li></ul>	<ul><li>○</li><li>○</li><li>○</li></ul>	
5. 6. 7.	Accessibility of ISVU system to Usefulness of your study progra Availability and choice of literat	(IT system for H students (numb amme's website ture at the libra	Els) er of a	our e-mail acc	count etc.)		① ① ① ① ① ① ① ① ① ①	<ul><li>2</li><li>2</li><li>2</li><li>2</li></ul>	3 3 3 3	4 4 4 4	<ul><li>5</li><li>5</li><li>5</li><li>5</li></ul>	<ul><li>①</li><li>①</li><li>①</li><li>①</li></ul>	
5. 6. 7. 8.	Accessibility of ISVU system to Usefulness of your study progra Availability and choice of literat Organisation of library services	(IT system for H students (numb amme's website ture at the libra	Els) er of ac	our e-mail acc	count etc.)		① ① ① ① ① ① ① ① ① ① ① ① ① ①	<ul><li>2</li><li>2</li><li>2</li><li>2</li><li>2</li><li>2</li></ul>	3 3 3 3 3	4 4 4 4 4	\$ \$ \$ \$	<ul><li>O</li><li>O</li><li>O</li><li>O</li></ul>	
5. 6. 7. 8. 9.	Accessibility of ISVU system to Usefulness of your study progra Availability and choice of literat	(IT system for H students (numb amme's website ture at the libra	Els) er of ac	our e-mail acc ccess points on the control of the c	rount etc.) etc.)		① ① ① ① ① ① ① ① ① ①	<ul><li>2</li><li>2</li><li>2</li><li>2</li></ul>	3 3 3 3	4 4 4 4	<ul><li>5</li><li>5</li><li>5</li><li>5</li></ul>	<ul><li>①</li><li>①</li><li>①</li><li>①</li></ul>	

B2. STUDY CONDITIONS AT THE HIGHER EDUCATION INSTITUTION	completely dissatisfied				completely satisfied	I cannot evaluate
<ol> <li>Overall quality and appearance of the facilities (buildings, surrounding areas etc.)</li> <li>Facilities in teaching rooms</li> <li>Facilities in rooms for practical courses (laboratories, seminar rooms etc.)</li> <li>Appropriateness of space in relation to the number of students</li> </ol>	① ① ①	<ul><li>2</li><li>2</li><li>2</li><li>2</li><li>2</li></ul>	<ul><li>3</li><li>3</li><li>3</li><li>3</li><li>3</li></ul>	(4) (4) (4)	5 5 6 5	<ul><li>○</li><li>○</li><li>○</li><li>○</li></ul>
15. Accessibility of computers and internet at the institution	1	2	3	4	5	<u></u>
C) STUDY PROGRAMME: (please evaluate the study programme as a whole)						
	completely dissatisfied				completely satisfied	I cannot evaluate
16. Contents and quality of mandatory courses	1	2	3	4	5	<u>O</u>
17. Contents and quality of elective courses	1	2	3	4	5	0
18. Choice of elective courses	1	2	3	<ul><li>4</li><li>4</li></ul>	<ul><li>5</li><li>5</li></ul>	⊙ ⊙
<ul><li>19. Possibility of attending courses outside your study programme</li><li>20. Appropriateness of coursework to students' prior knowledge</li></ul>	1	2	3	4	5	0
21. The degree to which first year courses facilitate students' adjustment to university studies	1	2	3	4	5	·
<ul><li>22. Coherence and progression of contents in various courses and various years of study</li><li>23. The degree to which the study programme contents fulfilled your expectations</li></ul>	1	<ul><li>2</li><li>2</li></ul>	③ ③	<ul><li>4</li><li>4</li></ul>	(5) (5)	⊙ ⊙
	···bolo\					
D) TEACHING AND ASSESSMENT: (please evaluate the study programme as a	completely				completely	I cannot
	dissatisfied				satisfied	evaluate
24. Usefulness of lectures for understanding required contents	1	2	3	4	5	0
<ol> <li>Practical work in laboratories (seminars) and opportunities to check acquired knowledge and skills in practice</li> </ol>	1	2	3	4	5	<u>-</u>
26. Usefulness and quality of study materials (literature, compendia, Internet, etc.)	1	2	3	4	(5)	<u>-</u>
27. Course and workload distribution during the week	1	2	3	4	5	<u>-</u>
28. Organisation of work placements outside the faculty and cooperation with expert practitioners	1	2	3	4	5	<u>-</u>
29. Participation in fieldwork (including summer schools)	1	2	3	4	5	<u>-</u>
30. Involvement of students in teaching staff's research projects	1	2	3	4		<u></u>
31. Opportunities for international cooperation (student exchanges, periods abroad, etc.)	1	2	3	4	5	<u>-</u>
32. Clearly defined course outcomes, i.e. which knowledge and skills the students should have acquired by the end of the course	1	2	3	4	5	$\odot$
33. Clearly defined assessment criteria (is it clear what the student needs to learn in order	r 💮					
to pass and to earn higher grades)	1	2	3	4	(5)	0
34. Coherence of assessment criteria in different courses	1	2	3	4		<u>-</u>
35. Continuous assessment in courses during the semester	1	2	3	4		0
36. Regular and clear feedback on successfulness in learning and in exams	1	2	③ ③	4		<ul><li>⊙</li></ul>
<ul><li>37. Schedule of exam periods and other forms of assessment (mid-term exams etc.)</li><li>38. Number of exam periods</li></ul>	1	2	3	4		0
39. Methods of assessment (exam implementation)	1	2	3	4		0
40. Overall satisfaction with the study programme implementation	1	2	3	4		<u>-</u>
E) TREATMENT OF STUDENTS AND LEARNING SUPPORT:						
E1. TREATMENT OF STUDENTS						
	Completely dissatisfied				Completely satisfied	l cannot evaluate
41. Encouraging students to express their opinions freely during classes	1	2	3	4	(5)	<u>-</u>
42. Showing understanding for students' problems and obligations outside the students programme	dy <sub>①</sub>	2	3	4	5	<u>-</u>
43. Showing trust in the students' abilities and encouraging their self-confidence	1	2	3	4		<u>-</u>
44. Accessibility of teaching staff	1	2	3	4		0
45. Impartiality and fairness in the treatment of students	1	2	3	4	5	<u>-</u>

E2.	LEARNING SUPPORT						
		Completely dissatisfied				Completely satisfied	I cannot evaluate
46.	Accessibility of personal mentors	1	2	3	4	(5)	<u>-</u>
	Consultation with teaching staff and assistance outside teaching hours	1	2	3	4	5	<u>-</u>
48.	Accurate and timely information on changes in the organisation of the course/teaching	1	2	3	4	5	<u></u>
	Advising/teaching students about strategies for more efficient learning	1	2	3	4	(5)	<b>⊙</b>
50.	Showing understanding for students' problems related to the teaching and the study	1	2	3	4	5	0
г1	programme						
51.	Counselling students on selecting their courses and on opportunities for continuing their studies	1	2	3	4	5	$\odot$
52.	Counselling students on their future careers (employment)	1	2	3	4	(5)	<u>-</u>
E3.	OTHER STUDY CONDITIONS						
		Completely dissatisfied				Completely satisfied	I cannot evaluate
53.	Organisation and quality of student restaurants	1	2	3	4	5	0
	Student Centre and Student Employment Service	1	2	3	4	5	<u>-</u>
	Quality of health services	1	2	3	4	5	<u>-</u>
56.	Opportunities to organise and act through student associations	1	2	3	4	5	·
	Cost of the study programme in relation to the benefits from the study programme	1	2	3	4	(5)	<u>-</u>
ΕO	(if you paid tuition) Opportunities to participate in activities which developed your sense of belonging to						
56.	the faculty/academy (excursions, celebrations, competitions etc.)	1	2	3	4	5	<u>-</u>
	VERALL EVALUATION OF OUTCOMES.						
F) O	Please use the following scale to answer the questions below  ① ② ③ ④	v: ⑤					
F) O	Please use the following scale to answer the questions below	(5)	mplet	ely			
F) O	Please use the following scale to answer the questions below  ① ② ③ ④	(5)	mplet	ely	(	Completely	I cannot evaluate
	Please use the following scale to answer the questions below  ① ② ③ ④	⑤ COI Not at	mpleto	ely ③	(4)	Completely 5	
59.1	Please use the following scale to answer the questions below  ① ② ③ ④  not at all	© COI					evaluate
59. 1 60. 1 61. 1	Please use the following scale to answer the questions below  ① ② ③ ④  not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the	S COI Not at all	2 2	3 3	4	(5)	evaluate
59. 1 60. 1 61. 1 same	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations?  To what extent has the study programme prepared you for work in the field?  To what extent has the study programme prepared you for continuing education in the efield?	S COI Not at all	② ② ②	(3) (3) (3)	(4) (4) (4)	\$ \$	evaluate
59. 1 60. 1 61. 1 same 62. F	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations?  To what extent has the study programme prepared you for work in the field?  To what extent has the study programme prepared you for continuing education in the efield?  How satisfied are you with your overall study experience?	S COI Not at all	2 2	3 3	4	5 5	evaluate
59. 1 60. 1 61. 1 sam 62. H	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study	S COI Not at all	② ② ②	(3) (3) (3)	(4) (4) (4)	\$ \$	evaluate
59. 1 60. 1 61. 1 sam 62. H 63. H prog	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme?	S) COI Not at all  ① ① ① ① ① ①	② ② ② ② ②	3 3 3 3	(4) (4) (4) (4) (4)	\$ 6 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	evaluate
59. 1 60. 1 61. 1 sam 62. H 63. H prog 64. 0	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme?  Overall, how difficult and demanding was your study programme?	© COI Not at all  1 1 1 1	② ② ② ②	3 3 3	(4) (4) (4)	(5) (5) (5)	evaluate
59. 1 60. 1 61. 1 sam 62. H 63. H prog 64. 0 65. 1	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme?	S) COI Not at all  ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ①	2 2 2 2 2 2 2	3 3 3 3 3 3	(4) (4) (4) (4) (4) (4) (4)	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	evaluate
59. 1 60. 1 61. 1 sam 62. H 63. H prog 64. 0 65. 1 66. 1	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme? Diverall, how difficult and demanding was your study programme? To what extent are the ECTS credits harmonised with the real workload in courses?	S COO Not at all	2 2 2 2 2	3 3 3 3 3	(4) (4) (4) (4) (4)	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	evaluate
59. 1 60. 1 61. 1 sam 62. H 63. H prog 64. 0 65. 1 66. 1	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme?  Overall, how difficult and demanding was your study programme?  To what extent are the ECTS credits harmonised with the real workload in courses?  To what extent was the information you had on the study programme before enrolling	S) COI Not at all  ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ①	2 2 2 2 2 2 2	3 3 3 3 3 3	4 4 4 4 4 4 4	6 6 6 6 6 6 6	evaluate
59. 1 60. 1 61. 1 sam 62. H 63. H prog 64. 0 65. 1 66. 1 accu	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme? Diverall, how difficult and demanding was your study programme? To what extent are the ECTS credits harmonised with the real workload in courses? To what extent was the information you had on the study programme before enrolling rate and useful?	S) COI Not at all  ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ①	2 2 2 2 2 2 2	3 3 3 3 3 3	(4) (4) (4) (4) (4) (4) (4)	6 6 6 6 6 6 6	evaluate
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59. 1 60. 1 61. 1 sam 62. H prog 64. 0 65. 1 66. 1 accu	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme? Doverall, how difficult and demanding was your study programme? To what extent are the ECTS credits harmonised with the real workload in courses? To what extent was the information you had on the study programme before enrolling rate and useful?  Did you find that the organisation of the study programme according to the principle 3+2 was useful for your profession?	S COU Not at all  The state of	2 2 2 2 2 2	3 3 3 3 3 3	4 4 4 4 YE	(S) (S) (S) (NC) (N) (N)	evaluate
59. 1 60. 1 61. 1 sam 62. H prog 64. 0 65. 1 66. 1 accu	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme? Deverall, how difficult and demanding was your study programme? To what extent are the ECTS credits harmonised with the real workload in courses? To what extent was the information you had on the study programme before enrolling rate and useful?	S COU Not at all  The state of	2 2 2 2 2 2	3 3 3 3 3 3	4 4 4 4 YE	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	evaluate
59. 1 60. 1 61. 1 sam 62. H 63. H prog 64. 0 65. 1 66. 1 accu	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the field? To what extent has the study programme prepared you for continuing education in the field? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme? Diverall, how difficult and demanding was your study programme? To what extent are the ECTS credits harmonised with the real workload in courses? To what extent was the information you had on the study programme before enrolling rate and useful?  Did you find that the organisation of the study programme according to the principle flat you find that the organisation of the study programme undergraduate study program considering your experiences, would you enrol in the same undergraduate study program considering your experiences, would you recommend your undergraduate study program.	S COOI Not at all  ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ①	② ② ② ② ② ② ② ② ② ②	3 3 3 3 3 3	4 4 4 4 YE	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	evaluate
59. 1 60. 1 61. 1 sam 62. H 63. H prog 64. 0 65. 1 66. 1 accu	Please use the following scale to answer the questions below not at all  To what extent has the study programme fulfilled your initial expectations? To what extent has the study programme prepared you for work in the field? To what extent has the study programme prepared you for continuing education in the efield? How satisfied are you with your overall study experience? How satisfied are you with employment opportunities after the undergraduate study gramme? Overall, how difficult and demanding was your study programme? To what extent are the ECTS credits harmonised with the real workload in courses? To what extent was the information you had on the study programme before enrolling rate and useful?  Did you find that the organisation of the study programme according to the principle 3+2 was useful for your profession?	S COOI Not at all  ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ① ①	② ② ② ② ② ② ② ② ② ②	3 3 3 3 3 3	4 4 4 4 4 4 4 YE	(S) (S) (NC) (NC) (NC) (NC) (NC) (NC) (NC) (NC	evaluate

Please only answer the next question if you feel unprepared for work in the field.

- 71. Whose responsibility is it that you feel this way:
  - $\ensuremath{\bigcirc}$  mainly the study programme's
  - $\ensuremath{\text{O}}$  partly mine and partly the study programme's
  - $\ensuremath{\bigcirc}$  mainly mine

Fail					Excellent	l cannot evaluate
How would you grade your undergraduate study programme overall?	1	2	3	4	(5)	0
G) COMMENTS AND SUGGESTIONS:						
72. What do you see as the best feature of the study programme you completed?						
73. What do you see as a shortcoming in the study programme you completed?						
74. What change would you suggest with the aim of improving the overall quality of	of the	stud	ly pro	grar	nme?	